

Ciragan Palace Kempinski, Istanbul, Turkey

Ciragan Caddesi No 32, Besiktas
Istanbul, Turkey

Rates: \$382-\$8,843 (USD)

Phone: 90 212-326-4646

Fax: 90 212-259-6687

Toll Free: 800-426-3135

E-mail: reservations.ciraganpalace@kempinski.com

Web: <http://www.kempinski-istanbul.com>

[COVID-19 Policies](#)

Year Renovated: 2006

Check in Time: 4:00 PM

Check out Time: 12:00 PM

Number of Floors: 5

Total Number of Rooms: 313

General Manager: Ralph Radtke

STAR Rating: ★★★★★

Amenity Rating: ✓✓✓✓✓



Location and History

Directly on the marvelous Bosphorus shores, across the road from Yildiz Park, and midway between Dolmabahce Palace and the first Bosphorus Bridge, this hotel is arguably one of the best in Turkey.

It combines the opulence of a former Ottoman imperial palace with the comforts of a modern luxury hotel. The building dates from the 1700s, and a museum is dedicated to the palace history.

It is ideally located right on the Bosphorus and just a few minute's walk to the glorious Dolmabahce Palace and several museums in Besiktas that are connected to the Ottoman Sultans' history.

It's a bit remote from the historic attractions of Sultanahmet, and the traffic jams on the way to them can be diabolical, especially on weekends. Luckily, it's easy to catch public transit to other major parts of the city. The hotel also has its own boat pier, so guests can arrange for boat transportation.

For visitors who appreciate ultimate luxury, it's certainly worth the tradeoff for its exceptional Bosphorus views from most rooms and public areas here, and the lengthy list of celebrities and dignitaries who have stayed here proves it.

Property Overview

Wedged tightly between the coastal road and the Bosphorus shores, a massive stone wall separates the property from the road, providing complete privacy and blocking out traffic noise. As a result, the hotel is like an oasis of calm and tranquility in this hectic city.

A long drive leads to the main doors, where several smartly-uniformed doormen and security guards keep an eye on arrivals.

The original Ciragan Palace and the five-story hotel building are set together in an L shape around a large central plaza with gardens and a heated seaside swimming pool.

Immaculate gardens, excellent guest service and superb facilities bring one as close as possible to experiencing Ottoman extravagance here.

The restored palace houses the hotel's highest-end accommodations, a lavish Turkish dining room and spectacular meeting space. The palace building connects by corridor (displaying the palace's history in glassed-in dioramas) to the modern wing, which comprises the main lobby, luxurious dining rooms, a luxury shopping arcade, most of the hotel's facilities, and the rest of guest rooms in Europe.

Guests staying in the palace building suites have their own private reception and a personal butler.

The two-story marble lobby of the main building is splendid, with Iznik tile inlay, impressive chandeliers, stained-glass windows and grand

columns.

The separation of concierge staff from the reception staff—they each have their own beautiful curved wood desks—provides better service for guests. Often, check-in formalities are conducted en suite using padded Hermes attaches rather than signing on the dotted line at the front desk.

The patisserie offers a huge display case filled with European and Turkish confections and perfectly-trained waiters, all overlooking the exterior gardens and Bosphorus.

The hotel's main restaurant serves breakfast and then converts to a fine-dining Italian restaurant for lunch and dinner. An option for outdoor seating overlooks the exterior gardens and Bosphorus.



The Palace building interiors are equally as spectacular, with marble hallways and intricate interior detailing, wrought-iron railings and antique paintings and furniture. In the center of the open courtyard is a massive, ornate antique chandelier, which is said to be the second largest in Turkey.

The elegant Tugra Restaurant (dinner only) specializes in Ottoman cuisine of the sort that might have been eaten in the palace in its heyday. The few tables on the terrace fill quickly, but they are worth waiting for a reservation at sunset.

Though the hotel is close to the city center, a resort ambience pervades, and leisure hours can be spent languorously in the spa's Turkish baths, a sauna and steam room, whirlpool, massage room, an indoor pool and a solarium, or more vigorously in the spacious fitness center.

In summer, many of the Sanitas spa treatments can be enjoyed in private booths in the hotel's waterfront gardens. The heated outdoor pool (open year-round) is an exceptional infinity version reaching out to the shores of the Bosphorus, and provides guests with a superlative spot to tan and swim with some of the most amazing views of any hotel pool in town. Staffers run to move umbrellas or deliver towels with chilled bottled water.

In the warmer months, a bar serves cocktails poolside while the outdoor Bosphorus Grill offers an open-buffet dinner. In winter, the clubby Ciragan Bar is a cozy place for a drink.

Hammocks, swings and small seating areas dot the grounds, giving guests privacy to enjoy these celebrated palace grounds.

Accommodations

Color schemes are drawn from a truly regal palette of royal blue and champagne. Empire-inspired furnishings, well-upholstered brocade armchairs, and polished armoires disguising modern amenities give the rooms a distinguished traditional look.

Superb lighting enhances the refinement, daily newspapers and spacious work desks are appreciated by business travelers. Pillow menus add to the luxury. Items in minibars are included in room rates.



The spacious marble tiled baths show considerable style, with vanities wrought from antique-style highboys, gilded mirrors, dual showerheads, a bidet, hair dryers, phones, robes, slippers, magnifying mirrors, and a flotilla of lush Salvatore Ferragamo toiletries. Some high-end suites have two sinks and both a tub and walk-in shower.

The closets house flip-flops to use by the pool. Housekeeping delivers bottled water and fresh fruit daily and conducts turndown service with precision.

Two-thirds of the rooms survey the water from lovely, furnished balconies; the park-view rooms espy the parking lot and the busy road through the gardens, which can come as a disappointment.

Grand Deluxe rooms have the best, most panoramic views and are the most requested. Those willing to spend a pasha's purse should book the stupendous two-bedroom Sultan Suite in the palace wing, which oozes luxury.

Private butlers attend to guests in the palace suites, and a separate entrance is reserved for those guests and conferees.

Nonstandard Amenities

Wi-Fi is free throughout, even by the pool, and parking is by valet. Room service runs 24 hours.

Advisor Notes

Ground-floor rooms are dedicated to disabled guests, and a number of rooms are smoke-free.

Corporate bigwigs, conferees and well-heeled vacationers hold court here. Ciragan Palace often hosts large tour groups, destination weddings and business groups, which can overwhelm the main areas with noise and bustle.

The heliport should give some indication of the level of guests that come, and indeed hundreds of photos near the reception desk showcase the heads of state and well-known stars and glitterati who have spent the night here.

Comparable Properties

When comparing standard accommodations, the original Four Seasons may have a slightly better offer with a bit more personal atmosphere. Time passes and more competitors come along, such as the Shangri-La Bosphorus or Les Ottomans, but the suites on the palace side here remain splendid.

For historic Ottoman luxury, Ciragan Palace Hotel is probably the best in Istanbul. A smaller but equally luxurious hotel choice is Ajwa Hotel in Sultanahmet. For the highest-end contemporary-style luxury, opt for St. Regis near Taksim Square, Raffles Hotel out at Zorlu Plaza, or petite boutique-style Park Hyatt on the edge of Macka Park.

Latest Revision: March 2020

Basic Information

Year Renovated: 2006

Number of Floors: 5

Number of Rooms: 313

Chain: Kempinski Hotels SA

Chain Website:

<http://www.kempinski.com>

Rates & Policies

Rates are Daily in USD

Standard: \$382-\$1,350

Suite: \$937-\$8,843

Meals: Continental Plan

Deposit Policy: Deposit for groups as well as individual bookings of agencies & companies w/out credit agreement

Cancellation Policy: 24 hrs before arrival

Credit Cards Are Accepted
Reservations must be guaranteed with a credit card

Location

In Istanbul. Barbaros Blvd. On the Bosphorus Straight. Airport, Tourist.

Nearest Airports:
Istanbul

Nearby Points of Interest:
Dolmabahce Palace (Museum)- 3 km to the East

Yildiz Palace (Museum)- 1 km to the North

Ortakoy (small bistro, bars)- .5 km to the West

Restaurants On-Site

Dining: 3 restaurants and 4 bars
On Site

Laledan (Fish Restaurant)

Tugra (Classical Turkish and Ottoman Cuisine)

Ciragan Bar and Bosphorus Pier Lounge (Drinks/Jazz headliners)

Room Amenities

Recreation

(Amenities are in all rooms unless noted otherwise)

Air Conditioning
Balcony/Terrace (some)
Cable/Satellite Television
Daily Maid Service
Free Newspaper
Kitchen/Kitchenette (some)
Mini-Bar
Refrigerator
Rooms for Non-smokers
Safe (In Room)
Telephone
Television
Voicemail

NEARBY

Bicycling
Boating/Sailing
Fishing
Horseback Riding
Jogging Trails
Shopping Mall/Area
Tennis (Outdoor Tennis)

ON-SITE

Health Club
Health Spa/Massage
Hot Tub
Pool (Indoor Pool, Outdoor Pool)

Hotel Facilities

GENERAL SERVICES

ATM/Bank
Babysitting/Child Care
Barber/Hair Stylist
Car Rental
Concierge Services
Currency Exchange
Free Onsite Parking
Gift Shop
Laundry/Dry Cleaning Service
Multi-lingual Staff
Room Service
Wheelchair Access to
Common/Public Areas

BUSINESS SERVICES

Administrative Services
Business Center
Copier
Fax
Meeting Facilities

SECURITY

Smoke Alarm in Rooms
Sprinkler in Rooms
Surveillance Cameras On Site
Uniformed Security
Valet Parking Service

Meetings Facilities

17 Meeting Rooms holding 5,896 people.
700 sq m of Exhibit Space

Ciragan Ballroom

Capacity: Theater- 1,100, Classroom- 600, Reception- 120, Banquet- 850

Mabeyn Ballroom

Capacity: Theater- 300, Classroom- 160, Reception- 350, Banquet- 220

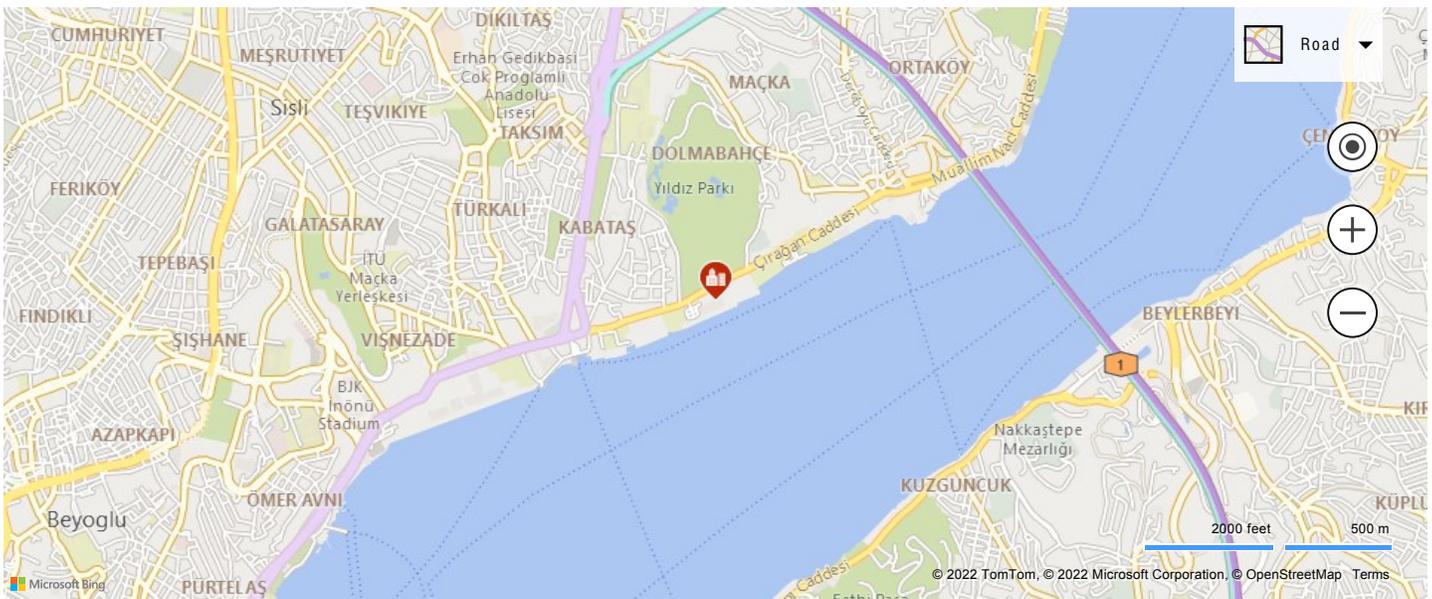
Yildiz

Capacity: Theater- 180, Classroom- 120, Reception- 250, Banquet- 150

Enderun Ballroom >>

Capacity: Theater- 150, Classroom- 70, Reception- 350, Banquet- 250

Hotel Map & Neighborhood



Four Seasons Hotel Sultanahmet, Istanbul, Turkey

Tevkifhane Sokak 1, Sultanahmet
Istanbul, Turkey

Rates: \$475-\$3,695 (USD)

Phone: 90 212-402-3000

Fax: 90 212-402-3010

Toll Free: 800-332-3442

E-mail: res.istanbul@fourseasons.com

Web: <https://www.fourseasons.com/istanbul/>

[COVID-19 Policies](#)

Year Renovated: 2022

Check in Time: 2:00 PM

Check out Time: 12:00 PM

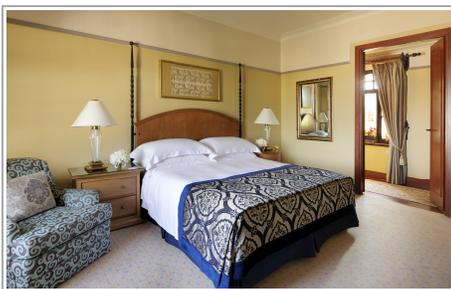
Number of Floors: 3

Total Number of Rooms: 65

General Manager: Felix Murillo

STAR Rating: ★★★★★

Amenity Rating: ✓✓✓✓✓



Location and History

Located in the heart of the Sultanahmet historic district, just two blocks from Sultanahmet Square, Hagia Sophia, the Blue Mosque, the Basilica Cistern and Topkapi Palace, this is one of the best-situated of all of Istanbul's leading hotels.

The large, unusually-designed structure was built in the 17th century as a prison for royalty being held captive during the Ottoman Empire. The building continued to be used as a prison up until the 1980s, for detention of suspected political criminals (such as writers, artists and "dangerous thinkers").

It was featured in the infamous film *Midnight Express* (although a building in Malta stood in for the real thing). The beautiful property is now one of the jewels of the Four Seasons chain.

Property Overview

Its original structure, with ancient stones, woodwork and decorative tiles, is well preserved. The southwest wing presents a refined and quiet setting which houses the reception, the lobby and a bar.

The property is centered around the beautifully-landscaped central gardens. From the outside, Four Seasons clearly stands out in a quiet neighborhood because of its distinctive ochre-colored walls.

At the understated front entrance, the valets, doormen and reception staff, all sleekly garbed, make a noteworthy first impression. The turreted facade reflects Ottoman inspiration. Original faience tiles and marble columns are used to good effect, and a Byzantine wall skirts the grounds.

The arched, marble-paved lobby and reception sport Continental furnishings, Turkish carpets, Ottoman accent pieces, modern art and contemporary lighting that mingle with reminders of Suleyman the Magnificent's reign. A lovely fragrance fills all the common areas.

The central courtyard, with terrace, lawns, ornamental trees, gardens and a tile and stone fountain, offers a pleasant respite from city hustle and bustle. A large, glass-covered restaurant juts into the courtyard, affording beautiful views.

Weather permitting, the rooftop A'YA lounge offers drinks and a limited menu of steaks, burgers, and bar snacks. A special dining experience for couples or small groups (up to 10 people) can be arranged on an intimate private terrace with a sea view.

On the ground floor, several sitting areas done mostly in beige, the cozy library and opulent blue salon room with corner fireplace provide plush surroundings with a successful blend of contemporary luxury and historic Turkish ambience.

A well-equipped subterranean gym that's open 24 hours has a sauna but no spa or swimming pool. The hotel does offer revitalizing massage treatments or Balinese and aromatherapy options, in a couple of treatment rooms, suitable in a hotel this size.

Accommodations

The spacious guest rooms feature beautiful wood floors and trim, high ceilings, subdued color schemes in beige with gold and blue accents, plush carpeting, blackout drapes, electronic blinds, fine reproductions, brocade armchairs and sofas, wood wardrobes, marble-topped tables, large desks, and one king or two queen beds.

The lovely all-white baths have deep tubs, stall showers ringed by ornate mosaics and topped with rainfall showerheads, vanities wrought from antique-style highboys, marble-topped counters, magnifying mirrors, a generous selection of Maison Francaise Kurkidijian toiletries, large gilt-framed mirrors, Oriental rugs atop marble floors, and robes and slippers. All have a separate toilet room.

The Superior (garden or street view) and Deluxe (on higher floors with better views) rooms are large, but the vast Premiere rooms are as large as some suites. Most rooms face the courtyard, which has the advantage of quiet in the midst of a bustling city, and suites and some deluxe rooms boast wonderful views of Aya Sofya. The Deluxe rooms on the fourth floor also have balconies.



The one- and two-bedroom suites, many with living areas downstairs and bedrooms above, have Ottoman-inspired decor.

Reciprocal Privileges

Four Seasons Sultanahmet advises most guests looking for a hammam experience to head to the nearby Turkish Aga Sofia Hammam or to the Four Seasons sister property on the Bosphorus, whose pool, spa, and fitness facilities are open to people staying at both hotels. Four Seasons has a complimentary ongoing shuttle service between the two hotels.

Nonstandard Amenities

Guests are surprised by treats such as fresh fruit or pastries each time they return to their rooms. Turndown service arrives nightly with bottled water and chocolates, and personalized stationery is a nice touch, too.

The smiling staff seems able to handle even the most daunting requests, and coffee delivery is not uncommon with early-morning wakeup calls.

Wi-Fi is free. Room service runs 24 hours. Complimentary parking is done by valets.

Advisor Notes

One room is adapted for disabled guests, and there are two connecting rooms between the presidential suites.

Comparable Properties

This hotel is one of the top choices for hosting well-heeled individuals and small select groups who are accustomed to luxury and prefer to be located in Sultanahmet District of this exotic, cosmopolitan city. Another excellent ultra-luxurious hotel in Sultanahmet region is Ajwa Hotel.

Four Seasons Bosphorus bests the modern half of Ciragan Palace Kempinski, whose public spaces are more commercial.

Latest Revision: March 2020

Basic Information

Year Renovated: 2022
Number of Floors: 3
Number of Rooms: 65
Chain: Four Seasons Hotels and Resorts
Chain Website:
<http://www.fourseasons.com>

Rates & Policies

Rates are Daily in USD
Standard: \$475-\$739
Suite: \$1,056-\$3,695
Meals: No Meals Included
Deposit Policy: Credit cards or cash payments
Cancellation Policy: 48 hrs prior; 7 days prior to arrival May-Oct

Credit Cards Are Accepted
Reservations must be guaranteed with a credit card

Location

In Istanbul. Old City. Highway, Tourist.

Nearest Airports:

Istanbul
Sabiha Gokcen- 1 hr 15 min drive

Nearby Points of Interest:

Saint Sophia- 2 blk
Sultan Ahmed (Blue) Mosque- 2 blk
Topkapi Palace- 3 blk

Restaurants On-Site

Dining: 3 restaurants and 4 bars On Site

Avlu Restaurant (Modern Anatolian cuisine, all-day dining)
Lingo Lingo Bar & Restaurant (Cocktails, lunch, afternoon tea, dinner)
Sureyya Teras Lounge (Cocktails, Turkish wine, food service)

Room Amenities

(Amenities are in all rooms unless noted otherwise)

Air Conditioning
Balcony/Terrace (some)
Cable/Satellite Television
Coffeemaker
Daily Maid Service
DVD/VCR
Fireplace (working) (some)
Free Newspaper
Kitchen/Kitchenette (some)
Mini-Bar
Refrigerator
Rooms for Non-smokers
Safe (In Room)
Telephone
Television
Voicemail

Recreation

NEARBY

Golf Course
Shopping Mall/Area
Tennis (Outdoor Tennis)

ON-SITE

Health Club
Health Spa/Massage
Pool (Outdoor Pool)

Hotel Facilities

GENERAL SERVICES

Babysitting/Child Care
Car Rental
Complimentary Coffee
Concierge Services
Concierge/Club Floor
Crib/Rollaway Bed
Currency Exchange
Free Onsite Parking
Gift Shop
Laundry Room
Laundry/Dry Cleaning Service
Multi-lingual Staff
Room Service
Wheelchair Access to
Common/Public Areas

BUSINESS SERVICES

Administrative Services
A-V Equipment
Business Center
Copier
Fax
Meeting Facilities
Personal Computer

PET AMENITIES

Pets Allowed

SECURITY

Smoke Alarm in Rooms
Sprinkler in Rooms
Uniformed Security
Valet Parking Service

Meetings Facilities

4 Meeting Rooms holding 243 people.
3,660 sq ft of Meeting Space

Ballroom

3,229 sq m
Capacity: Theater- 160, Classroom- 108, U-Shape- 70, Reception- 160, Banquet- 204

Prefunction Room

862 sq m
Capacity: Theater- 50, Reception- 50, Banquet- 36

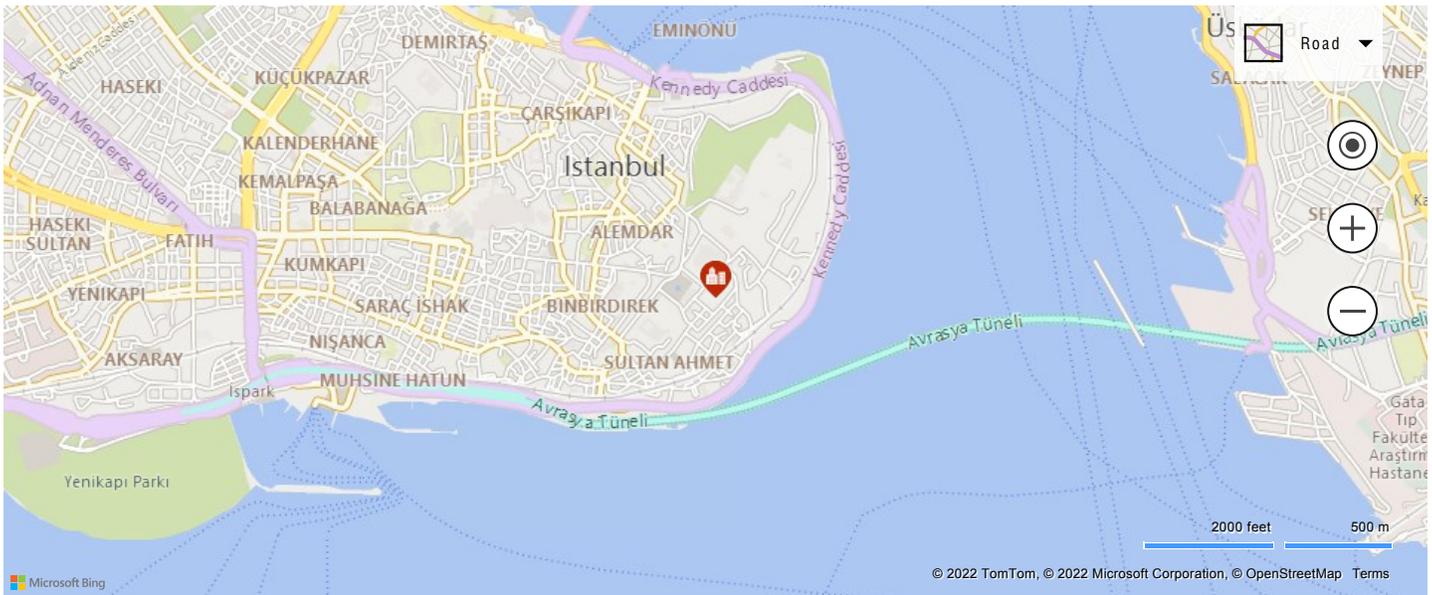
Divan Meeting Room

448 sq m
Capacity: Theater- 25, Classroom- 18, U-Shape- 20, Reception- 25, Banquet- 20

Boardroom

221 sq m

Hotel Map & Neighborhood



Park Hyatt Istanbul - Macka Palas, Istanbul, Turkey

Tesvikiye, Bronz Sokak 4
Istanbul, Turkey

Phone: 90 212-315-1234
Fax: 90 212-315-1235
Toll Free: 800-233-1234
E-mail: istanbul.park@hyatt.com
Web: <http://istanbul.park.hyatt.com>
COVID-19 Policies

Year Renovated: 0
Check in Time: 2:00 PM
Check out Time: 12:00 PM
Number of Floors: 6
Total Number of Rooms: 90
General Manager: Erhan Yurtsever

STAR Rating: ★★★★★

Amenity Rating: ✓✓✓✓✓



Location and History

In Istanbul it is all the rage to restore beautiful historic buildings to create upscale hotels. The Park Hyatt, housed in what was the art-deco Macka Palas, a 20th-century apartment block for members of the Italian Consulate, which is located right across the street, was designed by Guilio Mongeri in the glitzy Nisantasi shopping district. During its regal history, the building also housed apartments for princesses and was later a major Turkish bank.

Park Hyatt is situated right on the northeastern edge of large, leafy Macka Park and right in the heart of the Nisantasi district, filled with the world's most glamorous designer boutiques.

From the hotel, it's easy to access Taksim Square by quick cable car across Macka Park, while the Dolmabace and Besiktas districts are right down the hill (though not so directly accessed by public transportation). On the other hand, the hotel is some distance from the historic attractions of Sultanahmet and the public transport links are not the best here, so it is likely to attract a largely business clientele—as well as luxury shoppers, of course. The hotel is about 90 minutes from either Istanbul Airport or SAW Airport.

Property Overview

For such a large luxurious hotel, the actual entrance is surprisingly small and discreet. This has been done intentionally for the discretion and

privacy of guests.

Guests step into a cavernous space with a sky-high atrium connecting the lobby to the main historic building, which houses the guest rooms and most facilities. The main reception desk hides away at the rear beside the lift. It's an impressive and stylish space with plenty of Turkish cushions.

There's an open bar to one side, lots of glittering golden glass lights, and an enclosed restaurant on the other side. A choice of Turkish contemporary music and low-key contemporary jazz adds to the enjoyment of it all.

In the back, near reception, there's a glass-encased library/sitting room filled with art and luxurious furnishings.

Park Hyatt has a small roster of facilities which include a small subterranean spa with a sauna and a small but well-equipped gym. Treatments include Ottoman therapies and modern Western techniques. The heated outdoor pool is set on a wooden deck surrounded by bamboo plants and enclosed in low glass walls.

Accommodations

All the accommodations are very spacious. The smallest standard rooms start at 40 sq m, while the distinctive Executive suites begin at 75 sq m. Most rooms feature windows that open to French balconies.

Rooms are done primarily in handsome neutral tones with plenty of beautiful wood and leather furniture.

The bedroom fittings mix the old and the new to good effect—for example, reproductions of Ara Guler photos of old Istanbul are framed by distressed mirrors behind beds that have crisp white sheets and snazzy fabrics.

Polished hardwood floors are topped with area rugs and well-upholstered armchairs by large, trendy floor lamps.

Electronic controls handle the lights from various points in the room. Desks feature ports to sync laptops with the flat-screen TV or charge international voltages easily. Separate taps provide filtered drinking water for guests in place of more wasteful bottled water. Fresh fruit is replenished daily in guest rooms.

Some suites feature furnished terraces with umbrellas and total privacy; the view overlooking the city from the rooftop terrace in the Diplomatic Suite is particularly notable.

The even larger Presidential Suite is bigger than most people's homes, with its own private entrance from the street, its own private meeting room, and a massive wrap-around terrace with astounding views of the Bosphorus from several angles and full-on views of the high school across the road (the former Italian Embassy) housed in another fine turn-of-the-20th-century building.



Five of the suites are located on the same floor, which can be closed off entirely to make a private complex.

Baths are large and luxurious and feature spacious marble counters with one bath sink and one sink serving filtered drinking water. All have a walk-in shower with rain-shower fixtures and a stand-up tub, a separate toilet room with bidet, and a generous selection of Aromatherapy toiletries. Signature rooms and the suites feature their own private traditional-style Turkish bathing area. Executive suites also have whirlpools set in marble.

Those at the top of the scale also have customizable mood lighting as well as refrigerated cosmetics cupboards beside the second sink. The Park Spa rooms (one type of Signature room) have a steam room, hammam facilities in the bath, and color therapy tubs, making them among the most requested room type in the hotel.

Nonstandard Amenities

Complimentary Wi-Fi throughout the hotel is a big draw for business travelers. Nonstop room service and twice daily housekeeping are a nice touch. Room service runs 24 hours. Valet parking is about US\$9 per day. Staffers speak excellent English.

Advisor Notes

Soundproofing can suffer during the evening hours when the bars around the hotel heat up.

Comparable Properties

The Park Hyatt is not far away from the Ritz-Carlton, Intercontinental and Swissotel The Bosphorus, which all can still be better in terms of their large spa and business facilities. On the other hand, they are such big hotels that it is bound to feel comparatively impersonal, though all have excellent service.

Park Hyatt will be able to capitalize on its smaller size to make its guests feel individually welcome. In that sense it might be in competition with the nearby Sofa Hotel, although that caters to a clientele who favor the hip. Hyatt's own internal surveys continue to rank this Park Hyatt as one of the best in the system, and its friendly service and amenities are sure to please.

Latest Revision: March 2020

Basic Information

Year Renovated: 0
Number of Floors: 6
Number of Rooms: 90
Chain: Park Hyatt
Chain Website:
<http://park.hyatt.com>

Rates & Policies

Cancellation Policy: 3PM hotel time 48 hours prior to arrival

Credit Cards Are Accepted
Reservations must be guaranteed with a credit card

Location

In Istanbul. Located in the fashionable Nisantasi residential & shopping district.

Nearest Airports:
Istanbul- 21 km Northeast

Restaurants On-Site

Dining: 2 restaurants and 2 bars On Site

(International)
(Lobby Lounge)
(Wine Bar)

Room Amenities

(Amenities are in all rooms unless noted otherwise)

Air Conditioning
Balcony/Terrace (some)
Cable/Satellite Television
Coffeemaker (some)
Daily Maid Service
DVD/VCR
Iron/Ironing Board (some)
Mini-Bar (some)
Rooms for Non-smokers
Safe (In Room) (some)
Telephone
Television
Voicemail

Recreation

NEARBY

Beach
Pool (Indoor Pool)
Shopping Mall/Area

ON-SITE

Health Club
Health Spa/Massage
Pool (Outdoor Pool)

Hotel Facilities

GENERAL SERVICES

Concierge Services
Gift Shop
Laundry Room
Laundry/Dry Cleaning Service
Multi-lingual Staff
Paid Onsite Parking
Room Service
Wheelchair Access to
Common/Public Areas

BUSINESS SERVICES

Business Center

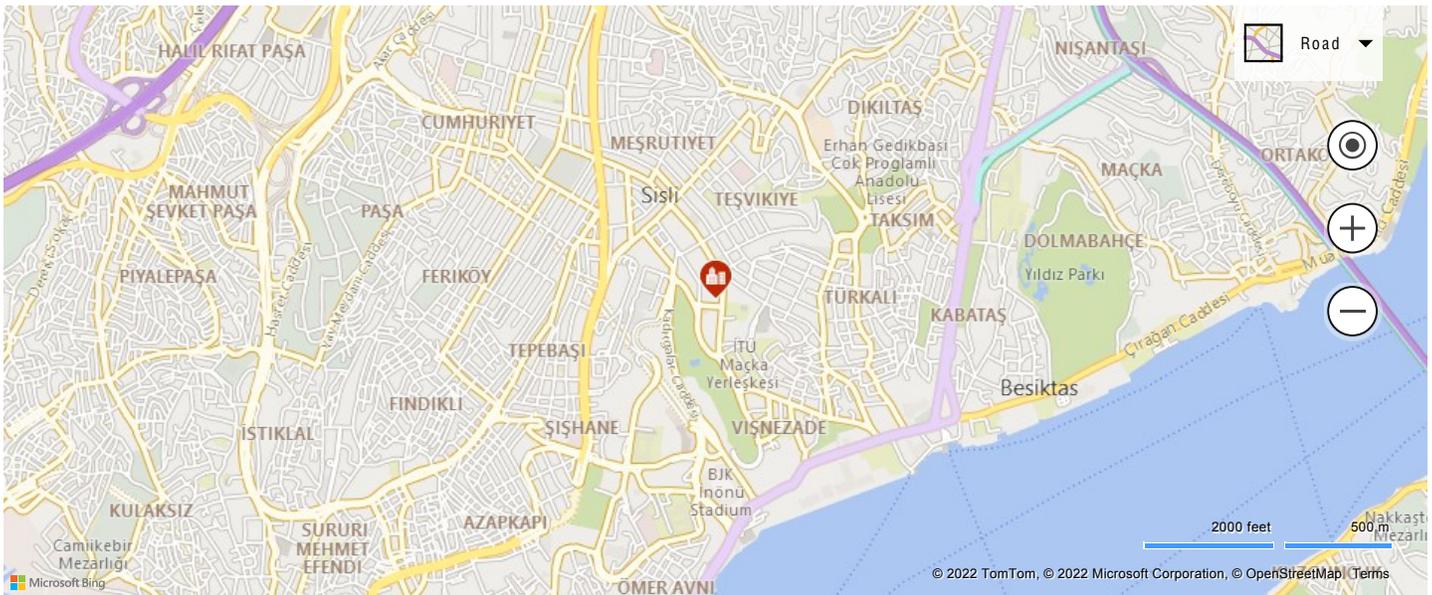
SECURITY

Electronic Key/Lock
Parking Area Well Lit
Smoke Alarm in Rooms
Sprinkler in Rooms
Surveillance Cameras On Site
Valet Parking Service

Meetings Facilities

2 Meeting Rooms holding 15 people.

Hotel Map & Neighborhood



Shangri-La Bosphorus, Istanbul, Istanbul, Turkey

Sinanpasa Mah, Hayrettin Iskelesi Sok,
No.1, Besiktas
Istanbul, Turkey

Rates: \$85 (USD)

Phone: 90 212-275-8888

Fax: 90 212-275-8889

Toll Free: 866-565-5050

E-mail: slib@shangri-la.com

Web: <http://www.shangri-la.com/istanbul/shangrila/>
[COVID-19 Policies](#)

Year Renovated: 0

Check in Time: 3:00 PM

Check out Time: 12:00 PM

Number of Floors: 6

Total Number of Rooms: 186

General Manager: Vito Romeo

STAR Rating: ★★★★★

Amenity Rating: ✓✓✓✓✓



Location and History

Located in a 1930s tobacco warehouse on the waterfront, in the busy central neighborhood of Besiktas, the Shangri-La is popular with both affluent families and business travelers. The hotel is situated directly behind the bustling Besiktas Hatlari Ferry Port, with regular boats running across the Bosphorus to Kadikoy and up to Eminonu near Sultahahmet.

The property is also located near several small museums connected to the royal residences and the massive Dolmabahce Palace. On the other side of the hotel is Besiktas Dentur Ferry Port and Besiktas Bus Station, making the hotel very well connected to public transportation.

Like most hotels in Istanbul, Shangri-La is about a 90-minute shuttle bus or taxi ride from either Istanbul Airport or SAW Airport.

Property Overview

Its boxy, subdued exterior gives little hint of the six-story hotel's glamorous interior, and entry into the marble-clad lobby, featuring a giant chandelier second only in size to the one found at nearby Dolmabahce Palace, comes as a bit of a surprise. The long gild-and-marble lobby is decorated in the Shangri-La brand's Asian style, with a collection of table lamps, vases, tables and art works on display.

The lobby space encompasses reception on one side and a large sitting room opposite. A four-story atrium is topped by a domed stained-glass and wrought-iron roof, from which the aforementioned chandelier is suspended. A curved marble staircases connects three levels of public areas, including several upscale boutiques. The uniformed doormen and attentive, smoothly professional reception staff are fitting of a hotel of this caliber.

A daily afternoon tea is served in the main lobby. Shangri-La's long list of facilities include the chain's signature multiple-award-winning Shang Palace Restaurant, serving Cantonese cuisine.

The lavish, tranquil signature CHI, The Spa mixes traditional Turkish tiles into its abundant marble surfaces and contains three Turkish baths, a sauna, steam bath, heated indoor pool with whirlpool and kids' pool, and treatment rooms and relaxation areas, including private suites with two massage tables and their own hammam.

A private elevator takes guests between the spa and the well-equipped gym, which is open to outside members, and boasts an array of cardio machines and weights. Unfortunately there is no outdoor pool or, despite the hotel's waterfront location, any other outdoor space from which to enjoy the sea views.

Accommodations

The feeling of enchanting hospitality increases in its 186 large guest rooms, including 21 suites. They are situated on six floors and all accessed by modern elevators. All accommodations have either one king-size or two twin beds. Only a few suites have a balcony, while Atrium Rooms have a French balcony overlooking the interior atrium.

There are a dozen categories, ranging in size from the 40-60 sq m standard rooms up to the 366 sq m Shangri-La Suite. Around 65 percent of the rooms have full or partial Bosphorus views, while others overlook the city or the serene atrium in the center of the building. In contrast to the glamorous lobby, the guest rooms are more subdued, done in neutral tones of off-white and pale gray with striking glossy black tables and desks. They have pale gray carpeting, beige or pale gray upholstered chairs, a rather simple padded bedhead and delicate Chinese paintings on walls.

Dark-marble-clad baths are accessed by a patterned wood sliding door. Most have separate tubs and walk-in showers with a bench that allows them to be used as steam rooms. A few rooms lack tubs. Spacious countertops have one or two sinks. Water closets are separate. L'Occitane amenities are provided in room categories, while Bulgari products are provided in suites. All baths have in-mirror TVs so guests don't miss a moment of the news or their favorite show. Bathrobes, a pillow menu featuring hypoallergenic options, daily newspaper delivery, and fresh fruit add small luxurious touches.



Suites vary greatly in size, la-out, amenities and furnishings, according to category. Most have carpeting, but some have light-wood floors, while furniture and accents are the same as in rooms. With warm tones, Oriental paintings and exquisite works of art, the expansive suites, among the largest in the city, are simply spectacular. Each one includes full living and dining areas, and features two large terraces.

Nonstandard Amenities

Room service is available 24 hours. Secured Wi-Fi is included and works well throughout the hotel. Turn down service is done daily in all rooms. Parking is available at the hotel's large outdoor parking lot at no extra charge or by valets with a fee. Shangri-La has one floor of smoking guest rooms. In addition, all suites have terraces where guests can smoke. Smoking is not allowed at indoor areas of the hotel, but is allowed on the restaurants'

terraces.

Advisor Notes

Note that the hotel's location directly behind bustling Besiktas Ferry Port means that there's a constant stream of pedestrian traffic around the hotel property, as well as noisy crowds and ferry boats just outside the hotel restaurant and many of the guest rooms. Travelers who want privacy and quiet should book elsewhere. This hotel is best suited to visitors who don't mind, or even enjoy, being in the thick of the city bustle.

Shangri-La's business clientele hail mainly from Europe and Asia, while the leisure guests come mainly from the U.S., with a mix of families and couples. In summer months, the hotel hosts many guests from Middle East, Russia and Russian-block countries.

Comparable Properties

The rooms at the Shangri-La compare well with those at the Ciragan Palace and Four Season Bosphorus, but the hotel lacks the glamorous outdoor pools and waterfront terraces of those storied properties.

Latest Revision: February 2020

Basic Information

Year Renovated: 0
Number of Floors: 6
Number of Rooms: 186
Chain: Shangri-La Group
Chain Website:
<https://www.shangri-la.com>

Rates & Policies

Rates are Daily in USD
Standard: \$85
Meals: No Meals Included
Cancellation Policy: 24 hours prior to 4 pm on day of arrival (local time)
Restrictions: Advance Purchase rate plan is required prepayment for full duration

Credit Cards Are Accepted
Reservations must be guaranteed with a credit card

Location

In Istanbul. within Besiktas district, between Dolmabahce Palace & Naval Museum.

Nearest Airports:
Istanbul

Sabiha Gokcen- 40 km
Southeast, 1 hr 30 min drive

Nearby Points of Interest:
Dolmabahce Palace (Historical palace)- 100 mtr
Sultan Ahmed (Blue) Mosque (Landmark monument)- 3 km
Grand Bazaar (Old Bazaar)- 4 km

Restaurants On-Site

Dining: 2 restaurants and 1 bar On Site

IST TOO (All Day dining, Asian and Western Cuisine)
Shang Palace (Authentic Chinese Cantonese)
The Lobby Lounhe (Snacks and beverage (includes a Tea Room))

Room Amenities

(Amenities are in all rooms unless noted otherwise)

Air Conditioning
Balcony/Terrace (some)
Cable/Satellite Television
Coffeemaker
Daily Maid Service
DVD/VCR (some)
Free Newspaper
Iron/Ironing Board
Kitchen/Kitchenette (some)
Mini-Bar
Rooms for Non-smokers
Safe (In Room)
Telephone
Television
Voicemail

Recreation

ON-SITE

Health Club
Health Spa/Massage
Pool (Indoor Pool)
Shopping Mall/Area

Hotel Facilities

GENERAL SERVICES

Babysitting/Child Care
Barber/Hair Stylist
Concierge Services
Crib/Rollaway Bed
Currency Exchange
Gift Shop
Laundry/Dry Cleaning Service
Room Service

BUSINESS SERVICES

Business Center
Copier
Fax
Meeting Facilities

SECURITY

Electronic Key/Lock
Smoke Alarm in Rooms
Sprinkler in Rooms
Surveillance Cameras On Site
Valet Parking Service

Meetings Facilities

15 Meeting Rooms holding 1,547 people.
16,480 sq ft of Meeting Space

Shangrila Ballroom

9,149 sq ft
Capacity: Theater- 1,000, Classroom- 500, Reception- 750, Banquet- 700

Shangrila Ballroom 2

6,566 sq ft
Capacity: Theater- 600, Classroom- 300, Reception- 500, Banquet- 450

Bosphorus Ballroom

3,229 sq ft
Capacity: Theater- 280, Classroom- 160, Reception- 250, Banquet- 200

Shangrila Ballroom 1

2,583 sq ft
Capacity: Theater- 250, Classroom- 190, Reception- 250, Banquet- 170

Hotel Map & Neighborhood

